Terms of Service

Hatch Labs Holdings LLC

Product: AmandasList — Verified Membership Network

Effective Date: March 6, 2026

1. Acceptance of Terms

By accessing or using the services provided by Hatch Labs Holdings LLC ("Company") through the AmandasList platform (the "Service"), you agree to be bound by these Terms of Service. If you do not agree, you may not use the Service.

2. Eligibility

To use the Service, you must:

- Be at least 18 years of age
- Be a legal resident of the United States
- Have the legal capacity to enter into a binding agreement
- Not be prohibited from using the Service under applicable law
- Successfully complete our verification process, including identity and financial verification through Plaid, Inc.

3. Account Registration and Verification

3.1 Account Creation

You must create an account to access the Service. You agree to provide accurate, current, and complete information during registration.

3.2 Identity and Financial Verification

All users must complete identity and financial verification through Plaid, Inc. By using the Service, you authorize us to use Plaid to verify your identity, income, assets, and/or employment as described in our Privacy Policy.

3.3 Account Security

You are responsible for maintaining the confidentiality of your account credentials, including your password and multi-factor authentication methods. You agree to notify us immediately of any unauthorized use.

4. Use of the Service

4.1 Permitted Use

The Service is provided for personal, non-commercial use for networking and connecting with other verified professionals.

4.2 Prohibited Conduct

You agree not to:

- Provide false or misleading information during registration or verification
- Create more than one account or create an account on behalf of another person
- Use the Service for any unlawful purpose
- Harass, abuse, stalk, threaten, or intimidate other users
- Send unsolicited commercial messages or spam
- Attempt to circumvent verification processes
- Scrape, data mine, or use automated means to access the Service
- Reverse engineer or decompile any aspect of the Service
- Interfere with or disrupt the Service
- Impersonate any person or entity
- Share, sell, or transfer your account to any third party

5. Membership and Fees

Certain features may require payment. All fees are described at time of purchase and are non-refundable except as required by law. We reserve the right to change fees with reasonable notice.

6. Intellectual Property

The Service, including all content, features, and functionality, is owned by the Company and protected by intellectual property laws. You retain ownership of content you submit but grant us a non-exclusive, worldwide, royalty-free license to use it in connection with the Service.

7. Privacy

Your use of the Service is governed by our Privacy Policy, incorporated into these Terms by reference.

8. Disclaimers

THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND. WE DO NOT GUARANTEE THE ACCURACY OF VERIFICATION RESULTS OR USER INFORMATION. VERIFICATION CONFIRMS CERTAIN DATA BUT DOES NOT CONSTITUTE AN ENDORSEMENT OF ANY USER'S CHARACTER OR SUITABILITY.

9. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE COMPANY SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES. OUR TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

10. Indemnification

You agree to indemnify and hold harmless the Company from any claims arising out of your use of the Service or violation of these Terms.

11. Dispute Resolution

11.1 Governing Law

These Terms are governed by the laws of the State of Texas.

11.2 Arbitration

Disputes shall be resolved by binding arbitration administered by the American Arbitration Association (AAA) in Austin, Texas. Proceedings will be conducted on an individual basis only — not as class actions.

11.3 Exceptions

Either party may seek injunctive relief in court to prevent infringement of intellectual property rights.

12. Termination

We may suspend or terminate your account at any time. You may delete your account through the Service or by contacting amanda@hatchlabs.com.

13. Changes to Terms

We may modify these Terms at any time. Material changes will be posted on the Service. Continued use constitutes acceptance.

14. Contact Information

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